

From: Chris Santucci/=WDC/Toyota_NY.

Sent: 5/10/2007 12:17 PM.

To: [-] Michiteru Kato/=HINPO/TMC0@TMC0@TMCE@TOYOTA.

Cc: [-] .

Bcc: [-] .

Subject: Re: Fw: PE07016 VOQs.

He hasn't. He is just considering them right now. That means he will interview them and then decide whether or not to add them.

Regards,

Chris Santucci - Assistant Manager
Technical and Regulatory Affairs
Toyota Motor North America, Inc.
Ofc (202) 463-6856 Cell (202) 651-1581 Fax (202) 463-8513
email: Chris_Santucci@tma.toyota.com

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Michiteru Kato/HINPO/TMC0@TMC0

05/10/2007 05:34 AM

To Chris Santucci/WDC/Toyota_NY@TOYOTA_NY@TOYOTA@TMCE

cc

Subject Re: Fw: PE07016 VOQs

Chris,

I read the VOQ's that NHTSA sent. Those VOQs do not say anything about the all weather mat, so I'm wondering why NHTSA thinks that those claims are related to this investigation. Did he interview the customers or inspected the vehicles?

Regards,

Mitch

宛先: Michiteru Kato/HINPO/TMC0@TMC0@TMCE@TOYOTA

cc: Kirk Forsht/TMS/Toyota@Toyota

件名: Fw: PE07016 VOQs

Mitch,

FYI: Updated VOQ's from NHTSA. I haven't read through them yet, but please, take a look and see his comments about Camry/Avalon.

Regards,

Chris Santucci - Assistant Manager
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----- Forwarded by Chris Santucci/WDC/Toyota_NY on 05/08/2007 03:03 PM -----

<Scott.Yon@dot.gov>

05/08/2007 11:21 AM

To <CSantucci@tma.toyota.com>

cc <Jeff.Quandt@dot.gov>, <Bill.Collins@dot.gov>

Subject PE07016 VOQs

Chris,

Can you confirm you have received this message and the 9 attachments please?

Per our discussion this morning here is the current status of VOQs for PE07-016.

Opened on: 10180658, 10182245, 10182749, 10183821, and 10186045. Copies of VOQs provided previously.

Now considering/reviewing: 10174071, 10174732/10176450 (two VOQs, same incident), 10186045, 10189487, 10189528, and 10189655

Note: 10189655 resulted in airbag deployment which we assume means there may be some EDR/CDR data stored. ODI may want to discuss this further with Toyota.

Also, ODI 10188471 is a duplicate for 10182749 (counted in open, same incident).

I have provided un-redacted copies of each of the 'new' reports (and any related documents) for your review.

There are a few 2007 Camry VOQs and a 2007 Avalon VOQ which may be related to all weather mats although these are currently out of scope.

Regards,
Scott

D. Scott Yon
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